

## Software and Service Information

### India Experience

1. **Applicability.** The terms contained herein apply to the extent that Client implements the Online Giving Foundation in India.
2. **FCRA Requirements.** Notwithstanding anything set out in the Order Document, the following requirements apply to Client's deployment of the System in India. The Online Giving Foundation is a charitable public trust registered in India but not registered under the Foreign Contribution (Regulation) Act, 2010 as amended from time to time (the "**FCRA**") and, as such, is prohibited from accepting foreign contributions.
  - a. **Eligible End Users.** To comply with requirements applicable under foreign contribution and charitable trust legislation in India, only Client employees who are Indian citizens and living in India are permitted to donate to the Online Giving Foundation . Client must provide documentation to Benevity or the Online Giving Foundation (or any replacement foundation) upon request and in the designated format to verify compliance with this section. Client and/or Eligible End Users must also provide Eligible End User home addresses and Permanent Account Numbers to Benevity or the Online Giving Foundation (or any replacement foundation) upon request.
  - b. **Client.** To comply with requirements applicable under foreign contribution and charitable trust legislation in India, only entities that are not considered "foreign source" are permitted to donate to the Online Giving Foundation. Client, and any related corporate or foundation entity that will be remitting funds to the Online Giving Foundation (or any replacement foundation) on behalf of Client, must provide documentation to Benevity or the Online Giving Foundation (or any replacement foundation) upon request and in the designated format to enable the Online Giving Foundation (or any replacement foundation) to comply with requirements under applicable foreign contribution and charitable trust legislation.
3. **Defined Terms.** Capitalized terms used but not defined herein will have the meanings given in the MSA available online [here](https://b-hive.benevity.com/hc/en-us/article_attachments/27453774207636).<sup>1</sup>

**Last Updated: June 2025**

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<sup>1</sup> [https://b-hive.benevity.com/hc/en-us/article\\_attachments/27453774207636](https://b-hive.benevity.com/hc/en-us/article_attachments/27453774207636)